

Answers to Questions

Medicare can be complicated. People of all ages call OSHIIP to get information for themselves, their parents, grandparents or other family and friends who are covered by Medicare.

OSHIIP can answer your questions about any of the matters listed below:

- Medicare health coverage for
 - People who are age 65 or older
 - People under age 65 with disabilities
 - People who qualify for both Medicare and Medicaid
- Medicare Advantage plans
- Medicare supplemental insurance
- Medicare Part D (drug coverage)
- Long-term care insurance
- And more!



"Assisting Ohioans who are on or transitioning into Medicare better understand how the program works is very important to me. I want to make sure those who need help identifying the coverage that is best suited for their needs know where to get help."



Mary Taylor
Lt. Governor/Director

Ohio Senior Health Insurance Information Program



Your Lifeline to Medicare

Ohio Department of Insurance

John R. Kasich
Governor

Mary Taylor
Lt. Governor / Director



OSHIIP

Ohio Senior Health Insurance
Information Program
1-800-686-1578

Mary Taylor
Lt. Governor/Director

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What is OSHIIP?

OSHIIP is the Ohio Senior Health Insurance Information Program. OSHIIP provides free information and other health insurance services to people covered by Medicare and their caregivers.

You can get this help through...

- A nationwide toll-free phone number: **1-800-686-1578**
- Volunteers and information sites near you
- A speakers bureau
- Objective, free, easy-to-read literature

Local Volunteer Counselors

OSHIIP is involved in your neighborhood.

- OSHIIP has trained and certified more than 700 volunteers across the state
- Our volunteer counselors are experts on Medicare and related health insurance information
- A local volunteer can meet with you in person or speak with you on the phone

www.insurance.ohio.gov

Publications

The Ohio Department of Insurance has produced many consumer-friendly publications.

Ohio Consumer Guides

- Medicare Supplement Insurance, Medicare Options and Part D
- Long-Term Care Insurance
- Auto, Home and Life Insurance
- Annuity Contracts

Brochures

- Medicare Savings Programs
- Medicare Prescription Drug Coverage (Part D)
- Ohio Medicare Partners

www.insurance.ohio.gov



LOCAL HELP FOR PEOPLE WITH MEDICARE

Speakers Bureau

- Schedule a speaker for your group or club to discuss the facts about Medicare
- Our knowledgeable speakers can discuss health insurance issues such as Medicare and long-term care insurance

Ohio Senior Health Insurance
Information Program (OSHIIP)

History

OSHIIP is funded by a federal grant and the state of Ohio. The Ohio Department of Insurance administers the program.

In 2014, OSHIIP...

- Counseled more than 250,000 people
- Saved Ohio consumers more than \$18.5 million
- Reached more than 126,000 Ohioans at public events
- Maintained a volunteer base of more than 700 local volunteers
- Established more than 200 local information sites

Want to volunteer?

Without volunteers, OSHIIP could not fulfill its mission. Dedicated people are needed to be volunteers in all parts of Ohio. As a volunteer, you will;

- Complete volunteer certification training in-person or online
- Help people in your community
- Have the satisfaction of taking part in a truly worthy cause

Volunteers must attend annual update trainings and report activity. If you're interested, please call OSHIIP to schedule your training.

Call 1-800-686-1578